



Anne Furbank Fashions Ltd  
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# Returns Form

Name .....

Order Number .....

Order Date .....

If any of the items you have received are unsuitable you may send them back and we will be happy to refund or exchange them. We ask that you do this within 10 days of purchase. Please note that returns are accepted provided they are in their original condition with tags attached.

**Returned items can either be posted to us, or returned to our Buckden shop.**

**To return an item to the shop**

- 1. Complete this form and enclose it within your returns parcel.
- 2. Hand the parcel to one of our Sales Consultants who will ensure that the parcel is returned to our online department to be processed.

**To return an item by post**

- 1. Complete this form and enclose it within your returns parcel.
- 2. Affix the pre-printed returns address label to your parcel and post it back to us. (Please note that we are not responsible for the cost of returning items).
- For your own protection we recommend that you send the parcel using a service that insures you for the value of the goods as the items are your responsibility until they reach us.

Refund timescales may vary so please allow 10 working days for the refund to appear in your account.

**Returned Items**

Item Code	Item Name	Size	Colour	Refund or Exchange (please specify)	Value
Total value of returned items					

**Please send me the following items in exchange**

Item Code	Item Name	Size	Colour	Quantity	Value
Total value of returned items					